

**STATUS OF INVESTORS COMPLAINTS / GRIEVANCES AND REDRESSAL**

For the previous month ended December 31, 2024

| S. No. | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time^ (in days) |
|--------|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------------|------------------------------|------------------------------------|
| 1      | Directly from investor        | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 2      | SEBI (SCORES)                 | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 3      | Stock Exchanges (if relevant) | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 4      | Other Sources (if any)        | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |
| 5      | <b>Grand Total</b>            | Nil                                 | Nil                                  | Nil                                   | Nil                                         | Nil                          | Nil                                |

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| S. No. | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|--------|--------------------|-------------------------------------|--------------------------------------|----------------------------------------|----------------------------------------------|
| 1      | December 31, 2024  | Nil                                 | Nil                                  | Nil                                    | Nil                                          |
| 2      | November 30, 2024  | Nil                                 | Nil                                  | Nil                                    | Nil                                          |
| 3      | October 31, 2024   | Nil                                 | Nil                                  | Nil                                    | Nil                                          |
| 4      | September 30, 2024 | Nil                                 | Nil                                  | Nil                                    | Nil                                          |

|   |                    |     |     |     |     |
|---|--------------------|-----|-----|-----|-----|
| 5 | August 31, 2024    | Nil | Nil | Nil | Nil |
|   | <b>Grand Total</b> | Nil | Nil | Nil | Nil |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month.

**Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-**

| S. No. | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|--------|--------------------|------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------------|
| 1      | 2021               | Not Applicable                     | Not Applicable                      | Not Applicable                      | Not Applicable                            |
| 2      | 2022               | Nil                                | Nil                                 | Nil                                 | Nil                                       |
| 3      | 2023               | Nil                                | Nil                                 | Nil                                 | Nil                                       |
| 4      | 2024               | Nil                                | Nil                                 | Nil                                 | Nil                                       |
| 5      | 2025               |                                    |                                     |                                     |                                           |
|        | <b>Grand Total</b> | Nil                                | Nil                                 | Nil                                 | Nil                                       |