

STATUS OF INVESTORS COMPLAINTS / GRIEVANCES AND REDRESSAL

For the previous month ended December 31, 2023

S. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from investor	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
5	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

S. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December 31, 2023	Nil	Nil	Nil	Nil
2	November 30, 2023	Nil	Nil	Nil	Nil
3	October 31, 2023	Nil	Nil	Nil	Nil
4	September 30, 2023	Nil	Nil	Nil	Nil

5	August 31, 2023	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2022	Nil	Nil	Nil	Nil
3	2023	Nil	Nil	Nil	Nil
4	2024				
5	2025				
	Grand Total	Nil	Nil	Nil	Nil