

**For last 5 Months**

| <b>Sl. No.</b> | <b>Received from</b> | <b>Carried forward from previous month</b> | <b>Received during the particular month</b> | <b>Resolved during the particular month*</b> | <b>Pending at the end of the particular month#</b> |
|----------------|----------------------|--|---|--|--|
| <b>1</b>       | January 31, 2025     | Nil  | Nil   | Nil  | Nil  |
| <b>2</b>       | December 31, 2024    | Nil  | Nil   | Nil  | Nil  |
| <b>3</b>       | November 30, 2024    | Nil  | Nil   | Nil  | Nil  |
| <b>4</b>       | October 31, 2024     | Nil  | Nil   | Nil  | Nil  |
| <b>5</b>       | September 30, 2024   | Nil  | Nil   | Nil  | Nil  |
|                | <b>Grand Total</b>   | <b>Nil</b>                                 | <b>Nil</b>                                  | <b>Nil</b>                                   | <b>Nil</b>   |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.